



**Annexure – B**

**Investor Complaint Data by Stock Broker**

**Data for month ending- February 2024**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	-	-	-	-	-	-	-
2	SEBI (SCORE S)	-	-	-	-	-	-	-
3	Stock Exchanges	-	-	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-	-	-

**Registered Office: -AMRAPALI CAPITAL AND FINANCE SERVICES LIMITED**

Unit No. PO5-02E, 5th Floor, Tower A, WTC GIFT City, Gandhinagar-382355, (Gujarat)

**Corporate/Correspondence Office: - AMRAPALI CAPITAL AND FINANCE SERVICES LIMITED**

19-20-21 3rd Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road Ahmedabad-380009

**Telephone:** 079 - 26575105 / 06,

**Customer complaints:** - support@amrapali.com



	Grand Total	-	-	-	-	-	-	-
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**Trend of monthly disposal of complaints**

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April, 2023	-	-	-	-
2	May, 2023	-	-	-	-
3	June, 2023	-	-	-	-
4	July, 2023	-	-	-	-
5	August, 2023	-	-	-	-
6	September, 2023	-	-	-	-
7	October, 2023	-	-	-	-
8	November, 2023	-	-	-	-
9	December, 2023	-	-	-	-
10	January, 2024	-	-	-	-
11	February , 2024	-	-	-	-

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12	March ,2024				
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\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

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^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	-	-	-	-
2	2018-19	-	-	-	-
3	2019-20	-	-	-	-
4	2020-21	-	-	-	-
5	2021-22	-	-	-	-
6	2022-23	-	-	-	-
7	2023-24				
	<b>Grand Total</b>				

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